

**Project Final Report for
Professional Services Advancement Support Scheme (“PASS”)**

1. Project Details

- 1.1 Project Reference No.** : PS191007
- 1.2 Project Title** : The Establishment of an International Inter-disciplinary and Inter-professional Network for Community-based Aged Care Services – Developing an Urban Model of Care in Hong Kong
- 1.3 Grantee** : Tung Wah College Limited (TWC)
- 1.4 Collaborating Organisation(s)** : (i) Hong Kong Physiotherapy Association
(ii) Hong Kong Institute of Occupational Therapy
(iii) Hong Kong Housing Society
(iv) Hong Kong College of Community and Public Health Nurses
(v) Hong Kong Occupational Therapy Association
(vi) Hong Kong Physiotherapists’ Union
- 1.5 Implementation Agent(s)** : Eventist Hong Kong Limited
- 1.6 Sponsoring Organisation(s)** : Nil
- 1.7 Consultant(s)** : Nil
- 1.8 Project Co-ordinator** : (Name) Matthew YAU (Post title) Professor / Dean of Medical and Health Sciences (MHS)
- 1.9 Deputy Project Co-ordinator** : (Name) Lawrence LAM (Post title) Professor / Vice President (Academic)
- 1.10 Project Period (duration)** : from 1/10/2019 to 31/12/2020 (15 months)
- 1.11 Major Beneficiary Sector(s)** : Health-related services
- 1.12 Approved PASS Grant (HK\$)** : 644,000

2. Project Implementation

2.1 Project Summary

(Please give a summary of the project including objectives, deliverables and target professional service sectors within 100 words.)

An international conference “*Transdisciplinary Model of Urban Aged-Care*” was held on 31 October 2020. The conference drew together a congregation of international experts from different disciplinary backgrounds such as physiotherapists, occupational therapists, nurses, clinical psychologists, planners, architects and landscape architects with disciplinary backgrounds in the field of aged care to explore different feasible models of aged care in an urban environment like Hong Kong.

It is expected that an international interdisciplinary and inter-professional network in Hong Kong will be established for better synchronisation of hospital-based and community-based aged care services.

2.2 Project Deliverables

(Please compare the actual results achieved with the agreed targets for each item.)

| Agreed Targets | | Actual Results Achieved <i>(Please submit copies of all relevant supporting materials, e.g. proceedings, attendance records.)</i> | |
|---|---|--|---|
| <i>Date / Deliverables (with quantity)</i> | <i>Beneficiaries (estimated no. of local / non-local participants)</i> | <i>Date / Deliverables (with actual quantity)</i> | <i>Beneficiaries (actual no. of local / non-local participants)</i> |
| 30/10/2020 to 31/10/2020 One 2-day conference in Hong Kong | 270 local and 30 overseas healthcare and other related professionals (270 local professionals, including 250 physiotherapists, occupational therapists, nurses and clinical psychologists, and 20 planners, architects and landscape architects) | 31/10/2020 One 1-day online conference | 439 participants (including 308 Hong Kong healthcare and other related professionals <i>and</i> 131 other participants) (For Hong Kong professionals: 114% of the target met) |

2.3 Project Promotion and Dissemination

(Please compare the actual means used / outcomes with the agreed activities for each item.)

| <p style="text-align: center;">Agreed Activities</p> | <p style="text-align: center;">Actual Means Used / Outcomes (Please submit copies of all relevant supporting materials, e.g. posters, leaflets, invitation letters, publications, website printouts, dissemination e-mails, newsletters, feedback surveys and analysis.)</p> |
|---|--|
| <p>(a) For Project Promotion:</p> | |
| <ul style="list-style-type: none"> • To issue invitations and place advertisements via multiple channels through the Communication and Public Relationship Office of the TWC and all involving professional bodies | <p>The first publication was posted on TWC's website: https://www.twc.edu.hk/en/twc/news/560</p> <p>Same advertisement was published at TWC's social media platforms –</p> <p>Facebook: https://www.facebook.com/twchk/photos/a.328598120648075/1467302343444308/?type=3&theater</p> <p>Instagram: https://www.instagram.com/p/B_j3_0jhoKC/</p> <p>More advertisements were launched at TWC's social media platforms –</p> <p>Facebook: https://www.facebook.com/twchk/posts/1495626137278595; https://www.facebook.com/twchk/posts/1594946744013200; https://www.facebook.com/twchk/posts/1618595368315004</p> <p>Instagram: https://www.instagram.com/p/CF8iqd0BT6b/; https://www.instagram.com/p/CGogyvCByh2/</p> <p>In addition, 5 e-newsletters were sent to the professionals via the collaborating organisations.</p> |
| <ul style="list-style-type: none"> • To set up a webpage for the conference | <p>The website was launched on 18 April 2020. https://twcconference2020.com/ (obsolete)</p> |
| <ul style="list-style-type: none"> • To invite local and international press to the conference | <p>A news story was created after the online conference. https://www.twc.edu.hk/en/twc/news/607</p> |

| (b) For Dissemination of Project Deliverables: | |
|--|--|
| <ul style="list-style-type: none"> • To compile a summary of the conference | <p>Tung Wah College hosted the international online conference on the topic of “Transdisciplinary Model of Urban Aged Care” on 31 October 2020, attracted over 400 of registrations from academicians and healthcare professionals from aged care, nursing, physiotherapy and occupational therapy. The Conference drew together a congregation of international experts from different disciplinary backgrounds to explore feasible models of Aged Care in an urban environment, and enhance the knowledge and skills of Aged Care professions through intensive interactions. Key speakers included Professor Sue Gordon, College of Nursing and Health Sciences, Flinders University, Professor Lindy Clemson, The University of Sydney, Professor Claudia Lai, Honorary Professor, School of Nursing, The Hong Kong Polytechnic University, Professor Cecilia L. W. Chan, Emeritus Professor, Department of Social Work and Social Administration, The University of Hong Kong, Professor Timothy Kwok, Professor, Department of Medicine & Therapeutics and School of Public Health and Director of Jockey Club Centre of Positive Ageing, The Chinese University of Hong Kong, Dr. Carmen Ng, General Manager (Elderly Services) of the Hong Kong Housing Society.</p> |
| <ul style="list-style-type: none"> • E-copy of the summary of the conference, all photos, video recordings, conference proceedings and speeches delivered during the conference and report on feedback from the participants of the conference – (i) Upload on conference webpage / TWC’s website and other social medias; and (ii) Notify all parties involved in the conference | <p>Professionals would be able to watch the online conference on TWC’s website, and the contents were open to the public. A reminder was also inserted into the confirmation e-mail to the participants.</p> <p>Since the conference was held online, no hard copy of the conference proceedings was printed. Instead, an e-conference proceeding was produced.</p> <p>Summary of the conference: https://www.twc.edu.hk/en/twc/news/607</p> <p>e-conference proceeding and speeches: https://www.twc.edu.hk/uploads/files/RO/Events/Conference_Proceeding.pdf</p> <p>Photos: https://www.twc.edu.hk/en/Administration_Units/ro/staff_area/research_event/page/photohighlights</p> <p>Video recordings: https://www.twc.edu.hk/en/Administration_Units/ro/staff_area/research_event/page/twconference2020</p> |

3. Achievements and Grantee's Evaluation of the Project

3.1 Number of participants and eligible beneficiaries

| Project Deliverables | Eligible Number of Beneficiaries (if known) |
|-----------------------------|--|
| One 1-day online conference | 308 Hong Kong healthcare and other related professionals |

3.2 Feedback from participants / users / professional services sectors

A post-event feedback survey was conducted during the period from 2 to 9 November 2020, mass mail was sent to the participants on 2 November 2020. 96 participants provided their feedback.

In general, respondents provided positive feedbacks on the conference. Over 90% respondents agreed that the contents of the conference were up-to-date and highly relevant to their roles and responsibilities. In terms of the content coverage, more than 80% of the respondents agreed that the contents were sufficiently in depth and breadth. More than 90% of the respondents were satisfied with the audio and visual experience as well as the online conference platform. Over 90% of the respondents were satisfied with the performance of the speakers and the facilitators. All the respondents reported of enjoying this online conference. Respondents thought that the topic of this conference was great and all-round. Most of the respondents commented that it was very convenient for them to join the conference since it was delivered online.

3.3 Dissemination of project deliverables to relevant professionals

The conference proceedings and speeches, photos, video recordings and a summary of the conference were uploaded to the TWC website, which are open to public, professionals might review it after the event day.

3.4 PASS and other objectives reached *(May choose more than one)*

- Increasing the exchanges and co-operation of Hong Kong's professional services with their counterparts in external markets
- Promoting relevant publicity activities
- Enhancing the standards and external competitiveness of Hong Kong's professional services
- Others

Please elaborate on how the objective(s) was/were met:

As stated in the project proposal, two of the main objectives are:

- 1) To draw together a congregation of international experts from different disciplinary backgrounds in the field of aged care to explore different options of feasible models of aged care in an urban environment like Hong Kong;
- 2) To establish an international inter-disciplinary and inter-professional network based in Hong Kong for better synchronisation of hospital-based and community-based aged care services.

The project team is glad that both objectives have been met successfully through the conference.

The conference was successfully conducted with international experts from different disciplinary backgrounds in the aged care field, who were invited as keynote speakers. These included: experts from physiotherapy (Professor Sue Gordon), occupational therapy (Professor Lindy Clemson), nursing (Professor Claudia Lai), social work (Professor Cecilia Chan) and other disciplines such as architecture and practitioners in the aged care field. They delivered their speeches and shared their experience from different perspectives in this conference. Participants of this conference came from different disciplines and countries.

Secondly, an international inter-disciplinary and inter-professional network concerning the aged care services in Hong Kong was established after this conference, a certain number of participants indicated their interest to join the network. They have provided their contact details so that further connection could be made once a platform for the network is designed and ready to roll out.

Lastly, the knowledge and skills in the aged care field were enhanced through the interaction in this conference. The conference covered different disciplines and topics related to aged care, such as end of life care, community nursing care, architectural design of aged care services, technologically aided aged care. Practitioners and professionals shared their experience and insights in the conference.

According to the post-conference survey, respondents enjoyed this conference with a very high level of satisfaction and endorsement. Some of them even suggested that this conference could be held again.

3.5 Overall achievements of the project

A total of 455 local and non-local professionals registered this conference of which 399 people were from Hong Kong, 40 from the Mainland and 16 from overseas such as Australia and Thailand. 439 participants finally joined this conference on 31 October 2020, including 308 Hong Kong healthcare and other related professionals and 131 other participants.

The conference successfully provided a platform for professionals in different disciplines to share their insights and ideas on this global topic – aged care service. Professionals and practitioners exchanged their views and had a discussion about the future collaborations in this topic within their disciplines and across different disciplines. Riding on the establishment of an international inter-disciplinary and inter-professional network, it is expected that a greater chance of collaborations will be created and eventually beneficial to the professionals and Hong Kong society.

The Project Final Report is prepared by the Grantee.